

## GOLDSTART



# Your health insurance for journeys abroad

Travel around the world with peace of mind!

International health insurance is essential to cover you in case of unexpected events abroad. Medical costs abroad are expensive and often unaffordable.

- Direct payment in case of hospitalisation, including Covid-19
- Reimbursement of medical expenses up to 100% of actual costs
- Medical assistance platform available 24/7 worldwide
- Sanitary repatriation and Personal Liability
- Responses to your emails within 24 hours on business days
- Peace of mind: benefit from the **financial strength** of our first-rank international partners
- Easy follow-up of your e-claims online

Free quote & Online application - www.mondassur.com +33 1 80 87 57 80 - contact@mondassur.com

Mondassur - 19 rue des Longs Prés - 92100 Boulogne - FRANCE - contact@mondassur.com - +33 1 80 87 57 80 - www.mondassur.com SARL Dixial with capital of 50.000 euros - Company # 48457234200042 - ORIAS # 07034691 Under Control of Prudential Authority - ACPR

# 3 coverage plans according to your needs



	BACKUP	BASIC	NOMAD
Our advice	<b>Emergency benefits</b> Worldwide Recommended European Union	<b>Basic benefits</b> Worldwide Recommended Countries zone A**	Comprehensive benefits Worldwide Recommended Countries Zone B et C**
Hospitalisation	100 %	100 %	100 %
Outpatient medical care (annual limit)	€750	€2000	€ 5 000
Pharmacy	<ul> <li></li> </ul>	<b>v</b>	<ul> <li></li> </ul>
Maternity	×	<ul> <li>Image: A set of the set of the</li></ul>	<b>v</b>
Emergency dental care	Following a characterized accident	<ul> <li></li> </ul>	<b>v</b>
Coverage limit per year	€ 50 000	€ 150 000	€ 300 000 (€ 500 000 USA)

\* BACKUP works only in case of accident or unexpected illness

\*\* **Zone A :** Worldwide outside countries of zone B et C,

**Zone B :** Saudi Arabia, Bahrain, Brazil, Canada, Hong Kong, Israel, Italy, Japan, Lebanon, New Caledonia, Qatar, United Arab Emirates, United Kingdom, Russia, Singapore, Switzerland.

**Zone C**: USA and Bahamas.





Percentage of reimbursement on actual costs	BACKUP	BASIC	NOMAD
LEVEL OF BENEFITS	EMERGENCIES ACCIDENT OR UNEXPECTED ILLNESS	BASIC Accident - Illness - Prevention	COMPREHENSIVE ACCIDENT - ILLNESS - PREVENTION
но	SPITALISATION		
Medical, surgical, outpatient hospitalisation: - Accommodation costs, practitioner fees - Medical acts, examinations, analysis, medication	100 %	100 %	100 %
Ambulance transport (with hospitalisation)	100 % 200 €/ year	100 % 200 €/ year	100 % 500 €/ year
	MATERNITY		
Maternity care without surgery	Not covered	80 % 2 000 €/ pregnancy (3 000 € in Zone C**)	80 % 2 500 €/ pregnancy (3 500 € in Zone C**)
Maternity care with surgery	Not covered	80 % 2 500 €/ pregnancy (3 500 € in Zone C**)	80 % 3 000 €/ pregnancy (4 500 € in Zone C**)
OUTPAT	IENT MEDICAL CA	RE	
	750€	2 000 €	5 000 €
General practitioner consultations	80 % 50 €/ act	80 % 50 €/ act	100 % 60€/ act
Specialist consultations	80 % 70 €/ act	80 % 70 €/ act	100 % 90 €/ act
Pharmacy	80 %	80 %	80 %
Prescribed vaccinations and antimalarial treatment	Not covered	80 % 50 €/ year	80 % 80 €/ year
Radiology, medical imaging	80 % 150 €/ act	80 % 200 €/ act	80 % 300 €/ act
Medical analysis, laboratory work	80 % 150 €/ act	80 % 200 €/ act	80 % 300 €/ act
Physiotherapy	80 % 350 €/ year 20 € / session	80 % 350 €/ year 20 € / session	80 % 450 €/ year 30 € / session
<b>Medical practitioners</b> (osteopathy, chiropractor)	-	-	60 €/ year 20 €/ session
Healthcare auxiliaries (nurses, midwife)	-	350 €/ year	450 €/ year
	PROSTHESES		
Medical equipment and orthopedic prostheses, hearing aids	80 % 200 €/ prothesis	80 % 200 €/ prothesis	80 % 200 €/ prothesis
	DENTAL CARE		
Emergency dental care	80 % 50 €/ year (accident)	80 % 70 €/ year (accident)	90 % 100 €/ year (accident)

BACKUP works only in case of accident or unexpected illness.

The percentages indicated are based on your actual medical costs reasonable and customary. Any hospitalisation requires a precertification request in advance please contact our 24/7 assistance platform.

## Prices per month in euros



#### Worldwide (excluding zones B and C)

Your age	0 to 25 years	26 to 32 years	33 to 42 years	43 to 50 years	51 to 60 years	61 to 64 years
Backup	30€	39€	49€	62€	79€	112€
Basic	63€	72€	85€	122€	172€	228€
Nomad	85€	93€	110€	160€	216€	301€

Bahrain, Brazil, Canada, Hong Kong, Israel, Italy, Japan, Lebanon, New Caledonia, Qatar, Russia, Saudi Arabia, Singapore, Switzerland, United Arab Emirates, United Kingdom

Your age	0 to 25 years	26 to 32 years	33 to 42 years	43 to 50 years	51 to 60 years	61 to 64 years
Backup	33€	44€	53€	71€	91€	124€
Basic	69€	75€	98€	128€	204€	240€
Nomad	91€	99€	130€	172€	220€	324€

#### **United States, Bahamas**

Your age	0 to 25 years	26 to 32 years	33 to 42 years	43 to 50 years	51 to 60 years	61 to 64 years
Backup	50€	63€	82€	111€	143€	198€
Basic	90€	98€	128€	170€	240€	319€
Nomad	114€	131€	173€	219€	294€	435€

#### Worldwide (excluding zones B and C)

Your age	0 to 25 years	26 to 32 years	33 to 42 years	43 to 50 years	51 to 60 years	61 to 64 years
Backup	79€	90€	115€	150€	194€	253€
Basic	144€	163€	217€	299€	379€	508€
Nomad	192€	209€	276€	392€	497€	638€

## Bahrain, Brazil, Canada, Hong Kong, Israel, Italy, Japan, Lebanon, New Caledonia, Qatar, Russia, Saudi Arabia, Singapore, Switzerland, United Arab Emirates, United Kingdom

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Your age	0 to 25 years	26 to 32 years	33 to 42 years	43 to 50 years	51 to 60 years	61 to 64 years
Backup	91€	102€	131€	172€	223€	293€
Basic	157€	171€	228€	314€	407€	535€
Nomad	204€	223€	296€	411€	532€	719€

#### **United States, Bahamas**

Your age	0 to 25 years	26 to 32 years	33 to 42 years	43 to 50 years	51 to 60 years	61 to 64 years
Backup	127€	150€	196€	260€	347€	463€
Basic	193€	220€	301€	406€	525€	709€
Nomad	255€	293€	392€	550€	711€	965€



## Mode of premium payment

For stays exceeding 6 months, payments can be made quarterly or semi-annually via credit card, bank transfer, or direct debit, except for the Backup plan.

	Total	Quarter	Semester
1 to 6 months	<ul> <li>✓</li> </ul>	×	×
From 6 months	<ul> <li>✓</li> </ul>	<ul> <li>Image: A set of the set of the</li></ul>	✓

Payment by installment entails membership and management fees of 18€/year.

#### Repatriation assistance & Personal Protection

#### **REPATRIATION & ASSISTANCE & INDIVIDUAL - ACCIDENT & PERSONAL PROTECTION**

- Urgent medical transport
- Medical repatriation by assistance centers
- Medical advice
- Repatriation of the body in the event of death
- Transfer in case of insufficient medical equipment
- Personal liability (bodily injury, material and immaterial damage) up to 5,000,000 €
- (1,500,000 € in the US)
- Death benefit (in case of accident): € 25,000
- Absolute and permanent disability (in case of accident): € 25,000
- Criminal defense and recourse: € 30,000 (€ 16,000 in the USA)

Repatriation assistance up to 80 years old and civil liability, Personal liability up to 70 years old.

<b>DEATH CAPITAL IN CASE OF ACCIDENT</b> (for all formulas)				
Lump Sum ( <i>up to 70 years old</i> ) 25 000 €				
Lump Sum (70 years old - 75 years old)	12 000 €			
Lump Sum in case of absolute and permanent disability ( <i>up to 70 years old</i> )	25 000 €			

#### Terms of service





## How can I apply for GoldStart?

Follow these three steps:

- 1. Once you have received your quotation, **complete the enrolment form online**, including the medical questionnaire if necessary.
- **2**. **Sign** your application form electronically.
- 3. Once your application has been accepted, you **pay your premium**.



#### Who can purchase GoldStart?

Any person living abroad outside his country of nationality for private or professional purpose. Whether you are self-employed, on Working Holiday Visa (WHV), traveller around the world, retired etc, you can benefit from GoldStart insurance.



#### **Enrollment Information**

• Your coverage begins upon receipt of your application and health questionnaire, your bank details, a copy of your passport, payment of your premiums and after acceptance by the insurer.

• Upon registration, you are insured :

- > **Immediately** for medical care and hospitalisation in case of an accident or unexpected illness,
- > after **3 months** for all other medical care and hospitalisation,
- > after **6 months** for all medical equipment and orthopedic, prostheses, hearing aids
- > after **10 months** for maternity.

These waiting periods can be waived if you move from one insurer to another in less than a month (with the exception of maternity care).

• The premiums are **payable quarterly, bi-annually**, or annually by bank transfer, credit card, Visa or Mastercard, or by automatic withdrawl (European SEPA bank accounts), except for the Backup plan.

# MONDassur

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# How do I obtain a direct payment for hospitalisation?

• The beneficiary has access **24/7** to an assistance platform for hospital care and reimbursement.

• The beneficiary does not need to advance any costs for hospitalisation. The insurer will arrange direct payment according to the conditions of the contract.

## How do I get my certificate and my insurance card?

After your insurance purchase, you will receive your insurance certificate and insurance card by email. You will have access to your online personal account. We will explain in detail how your health insurance works so that you can get the best coverage for your medical expenses.



## How to follow-up claims and plan details?

• On your personal account online 24/7 you can view your claims reimbursement and status.

• Our advisers are available for any questions or changes on your plan and will answer you within 24 hours.



#### How do the medical claims reimbursements work ?

• All medical expenses are reimbursed on the basis of actual costs spent by the beneficiary of the plan (except for the exclusions and cover limits that your health insurance policy does not cover).

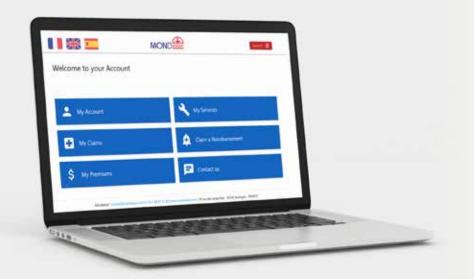
• The doctor (general practitioner or specialist are **freely chosen** by the beneficiary.

Claims for other medical acts are made, upon paid invoices, very quickly, by bank transfer.

Claims reimbursements are **viewable online**. You can send your scanned claims requests directly online.



#### Tailor-made communication tools



- ✓ Secure online account with privileged functions
- Immediate visa insurance certificate
- ✓ 24/7 emergency assistance
- Real-time claims processing
- ✓ Discuss via your **interactive inbox**, to get updates on your claim requests
- Online payment of premiums
- ✓ Direct processing and online insurance card
- ✓ One-stop platform for all insurance documents 24/7
- ✓ Direct access to the latest country information

## You can contact us by :



Téléphone / WhatsApp : + 33 1 80 87 57 80 ) Téléphone UK : +44 20 3868 8560 Téléphone US : +1 917 933 20100

19, rue des Longs Prés Boulogne - Grand Paris - FRANCE

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